KONICA MINOLTA Universal Printer Driver PCL/PS/FAX Printer Software Document 2024/06/20

PCL Version 3.9.818.0 PS Version 3.9.819.0 FAX Version 3.9.818.0 Installer Version 3.2.29.0 PCL Setup Package Version 3.9.818.0 PS Setup Package Version 3.9.819.0 FAX Setup Package Version 3.9.818.0

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This document contains information about the software of this printer. In addition, the problems that may happen when this printer is used and the solutions are mentioned. Read through this document before you use this printer.

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2. Introduction This printer driver is a software that controls KONICA MINOLTA Multi Function Printer. This is required to print with KONICA MINOLTA Multi Function Printer from your PC.

Supported devices :

```
Baseline
KONICA MINOLTA A3 common
KONICA MINOLTA A4 common
KONICA MINOLTA 501/421/361
KONICA MINOLTA 751/601
KONICA MINOLTA 362/282/222
KONICA MINOLTA C652(DS)/C552(DS)/C452
KONICA MINOLTA C360/C280/C220
KONICA MINOLTA C35/C25/C35P/mc4750
KONICA MINOLTA 751/601(Sol-ROM)
KONICA MINOLTA 423/363/283/223
KONICA MINOLTA 652/602/552/502
KONICA MINOLTA 20
KONICA MINOLTA 20P
KONICA MINOLTA 42/36(EU/JP)
KONICA MINOLTA 42/36
KONICA MINOLTA C754(e)/C654(e)
KONICA MINOLTA 195/215/235
KONICA MINOLTA C554(e)/C454(e)/C364(e)/C284(e)/C224(e)
KONICA MINOLTA 754(e)/654(e)
KONICA MINOLTA 4700P/4000P/3300P/3301P
KONICA MINOLTA 554e/454e/364e/284e/224e
KONICA MINOLTA C3850/C3350/C3850FS
KONICA MINOLTA 4020/3320
KONICA MINOLTA 4750/4050
KONICA MINOLTA 25e
KONICA MINOLTA C3100P
KONICA MINOLTA C3110
KONICA MINOLTA C281/C221/C221s
KONICA MINOLTA 367/287/227
KONICA MINOLTA C368/C308/C258
KONICA MINOLTA C287/C227
KONICA MINOLTA 958/808/758
KONICA MINOLTA C658/C558/C458
KONICA MINOLTA 350/250/200
KONICA MINOLTA C650/C550/C451
KONICA MINOLTA C353/C353P/C253/C203
KONICA MINOLTA 368/308
KONICA MINOLTA 558/458
KONICA MINOLTA C266/C226
KONICA MINOLTA C3851/C3351/C3851FS
KONICA MINOLTA 658e/558e/458e/368e/308e
KONICA MINOLTA C759/C659
KONICA MINOLTA 4702P/4402P/3602P
KONICA MINOLTA 4422/3622
KONICA MINOLTA 4752/4052
KONICA MINOLTA WPH
KONICA MINOLTA PullPrinting
KONICA MINOLTA C360i
KONICA MINOLTA C300i
KONICA MINOLTA C250i
```

```
KONICA MINOLTA C4050i
KONICA MINOLTA C3350i
KONICA MINOLTA C3320i
KONICA MINOLTA C4000i
KONICA MINOLTA C3300i
KONICA MINOLTA 306i
KONICA MINOLTA 266i
KONICA MINOLTA 246i
KONICA MINOLTA 226i
KONICA MINOLTA 5020i
KONICA MINOLTA 5000i
KONICA MINOLTA 4020i
KONICA MINOLTA 4000i
KONICA MINOLTA C650i
KONICA MINOLTA C550i
KONICA MINOLTA C450i
KONICA MINOLTA 650i
KONICA MINOLTA 550i
KONICA MINOLTA 450i
KONICA MINOLTA 360i
KONICA MINOLTA 300i
KONICA MINOLTA C750i
KONICA MINOLTA 750i
KONICA MINOLTA 4750i
KONICA MINOLTA 4050i
KONICA MINOLTA 4700i
KONICA MINOLTA C287i
KONICA MINOLTA C257i
KONICA MINOLTA C227i
KONICA MINOLTA C286i
KONICA MINOLTA C266i
KONICA MINOLTA C226i
KONICA MINOLTA 950i
KONICA MINOLTA 850i
KONICA MINOLTA C451i
KONICA MINOLTA C361i
KONICA MINOLTA C301i
KONICA MINOLTA C251i
KONICA MINOLTA C4051i
KONICA MINOLTA C3351i
KONICA MINOLTA C3321i
KONICA MINOLTA C4001i
KONICA MINOLTA C3301i
KONICA MINOLTA C651i
KONICA MINOLTA C551i
KONICA MINOLTA 651i
KONICA MINOLTA 551i
KONICA MINOLTA 451i
KONICA MINOLTA 361i
KONICA MINOLTA 301i
KONICA MINOLTA C751i
```

```
KONICA MINOLTA 751i
KONICA MINOLTA 4751i
KONICA MINOLTA 4051i
KONICA MINOLTA 4701i
Server Less Ubiquitous Print
```

3. System requirements

Supported OS :

```
Windows 10 Home*
Windows 10 Pro *
Windows 10 Enterprise *
Windows 10 Education *
Windows 11 Home
Windows 11 Pro
Windows 11 Enterprise
Windows 11 Education
Windows Server 2016 Standard
Windows Server 2016 Datacenter
Windows Server 2016 Essentials
Windows Server 2019 Standard
Windows Server 2019 Datacenter
Windows Server 2019 Essentials
Windows Server 2022 Standard
Windows Server 2022 Datacenter
Windows Server 2022 Datacenter:Azure Edition
Windows Server 2022 Essentials
```

- 32-bit (x86) and 64-bit (x64) editions of Windows are supported.

Support the following operation environments :

```
<PCL driver>
  Citrix Virtual Apps and Desktops 7 2305 / 2303
  Terminal Services
  Remote Desktop
  Terminal Services Easy Print
  Remote Desktop Easy Print
```

```
<PS driver>
  Citrix Virtual Apps and Desktops 7 2305 / 2303
  Terminal Services
  Remote Desktop
```

```
<FAX driver>
  Citrix Virtual Apps and Desktops 7 2305 / 2303
  Terminal Services
  Remote Desktop
  Terminal Services Easy Print
  Remote Desktop Easy Print
```

Other : 1. The following versions of Microsoft .NET Framework must be installed in order to use the LDAP server in the Fax driver.

```
Microsoft .NET Framework
  - Microsoft(R) .NET Framework 2.0 (SP1 or later)
  - Microsoft(R) .NET Framework 3.0 (SP1 or later)
  - Microsoft(R) .NET Framework 3.5
```

4. Changes to this printer driver from an earlier version

```
PCL/FAX Version 3.9.818.0
PS Version 3.9.819.0
```

4-1. The following functions are add in this driver.

1. Added support models(FAX driver):

```
KONICA MINOLTA C368/C308/C258
KONICA MINOLTA 367/287/227
KONICA MINOLTA C287/C227
KONICA MINOLTA 958/808/758
KONICA MINOLTA C658/C558/C458
KONICA MINOLTA 368/308
KONICA MINOLTA 558/458
KONICA MINOLTA C3851/C3351/C3851FS
KONICA MINOLTA 658e/558e/458e/368e/308e
KONICA MINOLTA C759/C659
```

2. SNMPv3 SHA-2 is supported with the following models:

```
KONICA MINOLTA C368/C308/C258
KONICA MINOLTA 367/287/227
KONICA MINOLTA C287/C227
KONICA MINOLTA 958/808/758
KONICA MINOLTA C658/C558/C458
KONICA MINOLTA 368/308
KONICA MINOLTA 558/458
KONICA MINOLTA C3851/C3351/C3851FS
KONICA MINOLTA 658e/558e/458e/368e/308e
KONICA MINOLTA C759/C659
```

3. USB is supported with the following models:

```
KONICA MINOLTA C368/C308/C258
KONICA MINOLTA 367/287/227
KONICA MINOLTA C287/C227
KONICA MINOLTA 958/808/758
KONICA MINOLTA C658/C558/C458
KONICA MINOLTA 368/308
```

```
KONICA MINOLTA 558/458
KONICA MINOLTA C3851/C3351/C3851FS
KONICA MINOLTA 658e/558e/458e/368e/308e
KONICA MINOLTA C759/C659
KONICA MINOLTA C266/C226
KONICA MINOLTA 4752/4052
```

5. How to install/uninstall There are two methods for installing this printer driver: automatic installation using an installer or manual installation using Add Printer. These two methods are described in the following sections. The following is a description for Windows 11. See Users guide for details and for other OS.

5-1. Cautions when installing

Please read the following notes before use.

1. When you start the installer and install the printer, it is necessary to log

```
  in by the user who has the administrator power to the installing computer.
```

2. When you selected a printer which belongs to one of computers in "WORKGROUP"

```
  of "Network" and installed the printer driver, you may not open the
printer
  property of the installed printer.
  ==>In this case, please install the printer driver by its installer.
```

3. When you installed the network printer by using [Browse for Printer] in

```
  [Devices and Printers] folder, you may not open the printer property of
  the installed printer.
  ==>In this case, please install the printer driver in the way described
below.
    3-1. Select [Local printer] and [Create a new port] in [Select a Printer
Port]
        window.
    3-2. Select [Local Port] for [Type of port] and enter "\\NetBios
name\service name"
        for [Port Name]
    3-3. After that, install the printer driver according to the Wizard.
```

4. When you specify the path of the shared printer by [Manual Selection] of Installer,

```
  you can not find the printers from [Reference] button in Windows 10 and
  Windows Server 2016 or later operating system.
  ==>In this case, please enter the path of the shared printer directly.
```

5-2. Automatic installation using an installer

1. Turn on your computer and start Windows.

2. Insert the Printer Driver DVD in the DVD drive of your computer.

3. Click [Printer Install].

4. Select the printer driver that you want to install and click.

5. Read the contents of the displayed [Installer license agreement] screen.

```
  Click [AGREE] button, and then follow the instructions that appear on the
  screen to complete the installation.
  If you click [DISAGREE], the screen returns to the main menu screen and
the
  installation is cancelled.
```

5-3. Manual installation using Add Printer

Try the following manual installation steps if you cannot install from DVD install program.

1. Insert the Printer Driver DVD in the DVD drive of your computer.

2. Exit the installer.

3. Open Devices and Printers by clicking the [Start] button , and then,

```
  on the Start menu, clicking Devices and Printers.
```

4. Click [Add a printer].

5. Set the printer port based on printer connections.

```
 5-1. When you create a port on a network connection (LPR/Port9100)
  5-1-1. Click [The printer that I want isn't listed]
  5-1-2. Select [Add a local printer or network printer with manual
settings].
        Click [Next].
  5-1-3. Select [Create a new port] and choose [Standard TCP/IP Port] for
        the [Type of port]. Click [Next].
  5-1-4. Change [Device type] to [TCP/IP Device] and type the IP address
        of the printer into the [Hostname or IPaddress] field.Click [Next].
  5-1-5. Select [Custom] from [Device type] and click [Settings].
  5-1-6. Change settings to suit the port and click [OK].
        For LPR connection, click [LPR], and then enter [lp] in the [Queue
Name] box.
        For Port9100, click [RAW], and then enter the RAW port number (the
default
        setting is "9100") in the [Port Number] box.
  5-1-7. Click [Next].
```

```
 Skip to step 6.
```

```
 5-2. When you search for printers on network connection (LPR/Port9100)
  5-2-1. Turn on the power of the machine while it is connected to the
network.
  5-2-2. Click [Add a Bluetooth, wireless or network discoverable printer].
        Connected printers are detected. It may take a long time to find
all printers.
  5-2-3. In the list of available printers, select the one you want to use,
        and then click [Next].
        If more than one printer is detected, select the printer with IP
address of
        this machine.
```

```
 Skip to step 6.
```

```
 5-3. When you search for printers on network connection (IPP)
  5-3-1. Turn on the power of the machine while it is connected to the
network.
  5-3-2. Click [Add a Bluetooth, wireless or network discoverable printer].
  5-3-3. In the dialog box, click [The printer that I want isn't listed].
  5-3-4. In the URL field in the next dialog box enter the printer's
        network pathname in one of the following formats and then choose
[Next]:
        http://<IP_address_for_this_machine>/ipp
```

6. Click [Browse].

7. Click [Have Disk].

8. Locate the directory on the DVD where the printer driver files are located

```
  and then click "Open". Select the directory depending on using printer
driver,
  OS, and language.
```

9. Click [OK].

10. Click [OK] or [Next].

11. Follow the on-screen instructions.

12. Click [Finish].

This completes the printer driver installation.

13. When installation is complete, make sure that the icon of the installed printer

```
  appears in the [Printers] window.
```

14. Remove the DVD from the DVD drive.

5-4. How to automatically uninstall the print driver from the [Start] menu

If you installed the printer driver using an installer program, the printer driver delete function is included. - You must have administrative rights on the computer to uninstall the printer driver.

1. Click Start and then click All Programs.

2. Click [KONICA MINOLTA] from the displayed menu.

3. Select the printer driver that you want to delete and click [Uninstall Printer Driver].

4. The installer appears and [Select a driver to uninstall] will be displayed.

```
  Please select the driver you want to delete and click [Uninstall].
  To complete the uninstall printer driver procedure, follow the directions
 provided
  by the Wizard.
```

5. When you are prompted to confirm the computer restart process, click [OK] and then

```
  restart the computer.
```

This completes the uninstallation procedure.

5-5. Automatic uninstallation using an installer

You can delete the printer driver using the installer if you installed the driver using the installer. - You must have administrative rights on the computer to uninstall the printer driver.

1. Turn on your computer and start Windows.

2. Insert the Printer Driver DVD in the DVD drive of your computer.

```
  The install program will start automatically and the main menu will be
 displayed.
```

3. Click [Printer Install] in the main menu screen.

4. The [Installer license agreement] screen will appear. Click the [Agree] button

```
  to proceed.
```

5. Select the printer driver that you want to delete and click.

6. Select [Delete] and click next.

7. Select the printer driver to be deleted from [Uninstall Printer Driver], and then

```
  click [Uninstall].
  To complete the uninstall printer driver procedure, follow the directions
```

```
provided
  by the Wizard.
```

8. When you are prompted to confirm the computer restart process, click [OK] and then

```
  restart the computer.
```

This completes the uninstallation procedure.

5-6. How to uninstall manually

If a printer driver is installed without using an installer, the printer driver must be uninstalled manually. - You must have administrative rights on the computer to uninstall the printer driver. - If the User Account Control window appears, Click the Allow button

```
or the Continue button.
```

1. Open Devices and Printers by clicking the [Start] button, and then,

```
  on the Start menu, clicking Devices and Printers.
```

2. Right-click the icon for the printer and select [Delete].

3. On the Deletion Confirmation dialog box, click the [Yes] button.

4. Click one of the printer icons displayed in [Devices and Printers],

```
  and click [Print server property] on the toolbar.
```

5. Click the [Driver] tab.

6. Click [Changing print driver settings].

7. Select the printer driver to be deleted from the Installed Printer Drivers list,

```
  and then click [Delete].
```

8. Select [Remove driver and driver package] on [Remove Driver And Package] screen

```
  and click [OK].
```

9. When you are prompted to confirm the deletion again, click [Delete].

10. When you are prompted to confirm the deletion, click [Yes].

11. Close the [Print Server Properties] dialog box, and then restart the computer.

This completes the uninstallation procedure.

6. File Composition

[Windows]Folder

```
|- [Driver]
    |- [PCL]
        |- [Driver]
            |- [Win_x64]
            |- [Win_x86]
        |- [Sub]              MultiLanguageFile
            |- [Lang]         MultiLanguageFile
        |- [UPDSetup64.exe]   Installer(64-bit)
        |- [UPDSetup.exe]     Installer(32-bit)
    |- [PS]
        |- [Driver]
            |- [Win_x64]
            |- [Win_x86]
        |- [Sub]              MultiLanguageFile
            |- [Lang]         MultiLanguageFile
        |- [UPDSetup64.exe]   Installer(64-bit)
        |- [UPDSetup.exe]     Installer(32-bit)
    |- [FAX]
        |- [Driver]
            |- [Win_x64]
            |- [Win_x86]
        |- [Sub]              MultiLanguageFile
            |- [Lang]         MultiLanguageFile
        |- [UPDSetup64.exe]   Installer(64-bit)
        |- [UPDSetup.exe]     Installer(32-bit)
    |- [Readme]
        |- [EN]
            |- [Readme.txt]   Readme file for English (This file)
        |- [JA]
            |- [Readme.txt]   Readme file for Japanese
```

7. How to check the version in a printer driver The version information appears by selecting the following from the print settings of the driver in the printer folder after installing the printer driver.

1. PCL/PS/FAX

[Other]Tab → [About…]

8. Attentions and Restrictions

This printer offers many convenient functions. Depending on the application, similar functions are realized by itself. In such a case, please be careful of the setting method etc.

8-1. Attentions and Restrictions of each functions

1. About Printer Font

```
1-1. About Japanese Printer Driver
```

```
    When printing an original containing a Japanese font on a device
    sold outside Japan with a Japanese printer driver,
    set the download font format of the printer driver to
    [Outline] or [Bitmap] and then print.
```

2. Paper Size Setting

```
2-1. When not printing as paper size setting
    - Paper size can be set by the printer property, but it may become
invalid
      the paper size that is specified on the printer property according to
      the application to use.
      ==>Please set the paper size on the Print menu of the application.
```

```
2-2. Wide Paper
    When you use a Wide paper, load the paper in the tray and set the paper
size
    in the printer before the printing operation.
    ==>For the setting procedure, please refer to the User's Guide for the
printer.
```

```
2-3. Registration of Custom Size
    Please perform registration of Custom Size by administrator.
```

3. Paper Tray Setting

```
3-1. Cannot set Paper Tray.
    - To set an optional tray for the Paper Tray, the optional Paper Source
unit
      is necessary.  Also, you need to select the Paper Source unit in
      the [Device Option] setting of the printer driver.
      ==>Please check the existence of Paper Source unit and the [Device
Option]
          setting.
    - Paper Tray may have restriction depending on the specified paper
size.
```

```
3-2. When Paper Tray setting doesn't work as specified.
    - Paper Tray can be set by the printer property, but it may become
invalid
      the Paper Tray that is specified on the printer property according to
      the application to use.
      ==>Please set the Paper Tray on the Print menu of the application.
    - Paper may be fed from the tray other than the specified one depending
on
      the paper size set up on the printer.
```

4. Original Orientation Setting

```
4-1. Original Orientation setting doesn't work as specified.
```

```
     Original Orientation can be set by the printer property, but it may
become
     invalid the Original Orientation that is specified on the printer
property
     depending on the application to use.
     ==>Please set Original Orientation in the application.
```

5. Collate Functions

```
5-1. Collate doesn't work as specified.
     Collate is able to be set by the printer property, but the following
     situation may occur depending on the application to use if you specify
     Collate on the Print menu.
     - If [Combination] is specified, the last page of No. n copies and
       the first page of No. n+1 copies are printed on the same paper.
     - If [2-Sided] is specified, the first page of No. n+1 copies is
printed on
       2nd side of the last page of No. n copies.
     - If [Booklet] is specified, all prints are collected into one book and
printed.
     - If [Staple] is specified, all prints are collected into one set and
stapled.
     - If [Distribution Control Number] is specified, all prints are printed
with
       the same number.
     - If [Secure Print] is specified, the waiting documents for print for
specified
       number of copies are stored in the printer.
     - If [Watermark] is specified only on the first page of multiple copies
of
       printing, it will be stamped only on the first page of the first
copy.
     - Even if [Offset] is specified, it will be output without offset.
       ==>Please set No Collate on the Print menu and specify Collate on
          the printer property.
```

6. Copies Setting

```
6-1. Copies Setting doesn't work as specified.
     Copies can be set by the printer property and the Print menu of most of
     applications, but the priority of setting between the printer property
and
     the Print menu is different depending on the application to use.
     ==>First, please set 1 for the copies on the Print menu and specify the
        required copies by the printer property.
        If only 1 copy is printed with this setting, please specify the
required
        copies on the Print menu.
```

```
6-2. [Proof Print] and Copies
     In Microsoft Excel, even though [Proof Print] function is selected and
```

```
multiple
     copies are set for print, all copies of document will be printed
without storing.
     ==>[Proof Print] function can not be specified with 1 copy.  Also, even
if the
       multiple copies are set in Excel, Proof Print function is cancelled
because
       all data are printed only 1 copy with number of set.
       This can be solved by un-checking [Print on copy unit].
```

7. [Front Cover] / [Back Cover]

```
7-1. Paper for [Front Cover] / [Back Cover]
     When you use Front and/or Back Cover function, it is necessary to set
the correct
     paper beforehand in the Paper Tray for Front and/or Back Cover that is
specified
     by the printer driver.
```

8. [User Authentication] / [Account Track]

```
8-1. [User Authentication] / [Account Track] for use
     When you use the printer that requires [User Authentication] / [Account
Track]
     before printing, print is not accepted without entering the correct
[User Name],
     [Department Name] and [Password].
```

```
8-2. When the Limitation for printing  is exceeded at the [Account Track]
     When the Account Track mode and Limitation for printing are enabled in
the printer,
     if there is a job that stops in the middle of printing as the limit is
reached,
     any following jobs are not printed unless the stopping job is canceled.
     Please ask your administrator to cancel the limitation to output the
stopping
     job or someone must delete the job after confirmation.
```

```
8-3. [Device Option] in [Account Track]
     The [Account Track] displayed on the [Device Option] displays the
status of the
     "[Account Track] of main body device". Account Track status cannot be
displayed
     on the Printer driver when using the Enhanced Server Authentication
since
     the status of the "[Account Track] of  Enhanced Server Authentication"
could not
     be acquired.
```

```
8-4. When verifying the registered user or account information, the
```

```
verification will
     fail when [Enable Single Sign-On functionality for printing functions]
is enabled.
     ==>Please do not enable [Enable Single Sign-On functionality for
printing
        functions] on [User Authentication/Account Track] dialog in the
[Basic]tab of
        the Properties, when [Settings]tab - [Verify Authentication settings
before
        printing] is enabled.
        If [Enable Single Sign-On functionality for printing functions] is
enabled
        and then printing is executed, the document cannot be printed.
```

9. [Booklet] and [Center Staple and Fold]

```
9-1. Blank of Paper Center Part
     When [Booklet] and [Center Staple and Fold] are specified, blank space
with
     a width of about 10mm will occur in the center of paper.
     ==>Please make more than 5mm blank space of the original, then print
it.
```

10. Two-way Communication

```
10-1. Acquire Device Information
      When you installed the printer driver to a client computer by Point
and Print,
      you can not use [Configure]-[Acquire Device Information] in the
printer property.
      ==>Please set the composition of Device Options manually or acquire
the option
          information on the server.
```

```
10-2. About Two-way communication of Printer Driver and MFP
      This printer driver is able to acquire MFP's information via the
network
      communication.
```

11. Custom Size

```
11-1. Paper Width
      If you specify  a paper wider greater than 12.248 inches  (311.1mm)
when
      you set the custom size, the printing results are not guaranteed.
```

12. OS Restrictions

```
12-1. Watermark in PCL driver for x64 Edition
      When printing the document with odd number of pages with specifying
```

[Duplex] and
      [Watermark], a blank page would be added after the last page and the
watermark
      would be printed on the blank page.

12-2. File name of Phone Book
      Fax driver could not read the Phone Book file with long file or folder
name
      because of the OS's restriction.

12-3. PS Driver for Windows 10
      There will be a blank space in the window since the window size of
      the Print Setting is bigger that the other drivers. This will have no
effect
      on the print operation.

12-4. Using a WSD Port Connection in Windows 10 and Windows Server 2016
      The Printer Driver must be installed in order to connect to the device
using
      the WSD port in Windows 10 and Windows Server 2016.

12-5. About Text on Tab printing in Windows 10
      In some instances, Text on Tab is not printed when the print is
executed
      from Microsoft Word 2019 or Microsoft Excel 2019.
      - Printer Property -> [Settings]Tab - [EMF Spool] -> ON
      - Printer Property -> [Advanced]Tab - [Enable advanced printing
features] -> ON

13. Others

13-1. Screen Font
      When printing with using screen fonts installed in your computer, some
of
      fonts or characters may not be printed correctly.

13-2. When sending plural printing jobs to Network Port
      If multiple copies of document is sent to each port such as IPP, SMB,
RAW and LPR
      at the same time. The print out of one set of document may be
separated
      by another print job.
      ==>In this case, select Uncollated.

13-3. Copies Setting in Application
      Some applications may allow you to set copies more than the device's
limitation,
      but the printer can not print as specified in the applications.

13-4. Blank Page

       According to the application to use, when the data has odd number
pages,
       it may be added the blank paper if [2-Sided] function is available.
       In that case, the following phenomenon will occur.
       - The Watermark will be printed on the last blank page.
         (in case of specifying The [Watermark] function)
       - The Overlay will be printed on the last blank page.
         (in case of specifying The [Overlay] function).

13-5. Document Name displayed on the panel
       Based on the application that indicates the printing operation of a
document,
       the document name may not be displayed correctly on the panel by the
application
       problem.In this case, there is no influence in the printing result.

13-6. Orientation and FAX Cover Sheet
       When [Orientation] in the FAX driver is not same as the one set in the
application,
       FAX Cover Sheet might not printed as the preview in the driver showed.

13-7. Restrictions on using with Citrix XenApp and Citrix XenDesktop
       When print settings is changed to multiple on the Client Printer
driver created with the
       "Auto Created Client Printer" of Citirx XenApp and Citrix XenDesktop,
Printer settings
       are changed to default value without inheriting the Printer Driver
Settings.

14. When you perform printing using the application,

  if you click <Printer Properties> while the print queue status is in the
process of connecting,
  an Error message is displayed.

  Workaround: Click the <Printer Properties> after the print queue status is
ready.

15. When you perform printing using the application (MSPaint.exe),

  if you click <Printer Properties> of the print queue whose Device
  Information has not been acquired, an Error message is displayed.

  Workaround: Perform printing using the application after acquiring the
Device Information
  from <Devices and Printers>.

16. The Universal Print Driver does not work normally if EasyPrint setting in

  MS Terminal Services Environment is disabled.

```
Workaround: Enable EasyPrint setting.
```

17. About display of favorite setting

```
  In case of model does not support watermark function, watermark function
is displayed
  in favorite setting.
```

18. In case of printing on specific model

```
When printing the document that has objects drawn on the edge of paper,
The following models has a defect of about 2 mm in some case.
(PS driver)
  - KONICA MINOLTA bizhub 4700P/4000P/3300P/3301P/4020/3320/
                          4702P/4402P/3602P/4422/3622/
                          5020i/5000i/4020i/4000i
```

```
Workaround: Use PCL6 driver
```

19. About language settings

```
When you change the language setting,
language setting of another printer created with same driver is changed.
```

20. About Import/Export of favorite setting

```
"favorite setting" exported with v3.5.0.0 or earlier drivers cannot
imported
  by v3.6.0.0 or later drivers.
```

```
Workaround: Export after updating to v3.6.0.0 or later.
```

21. About Favorite settings when updating drivers

```
When model changed after the update from the driver before v3.5.0.0,
Favorite settings of different models are inherited.
```

```
Workaround: Perform one of the following procedures.
  - Not change model after the update.If you want to change it,
    recreate Favorite Settings.
```

1. Perform the following procedure.

1 .Open [printer property]

```
    2 .[General]Tab -> [Preference]
    3 .[Favorite Setting] -> [Edit...]
    4 .[Edit Favorite Setting]Dialog -> [OK]
```

22. About Installer

```
  When "Obtain Device Information" acquire from "Configure" Tab after
  installing the USB connection from "Network search" by installer,
  The "Apply" button is not grayed out.
```

23. About Paper Tray Information

```
  Hint box is not displayed in printer property/Configure/Paper Tray
Information.
```

```
  Workaround: Open print settings, close OK, and reopen printer properties.
```

24. About IdP authentication

```
24-1. About WebView2
     WebView2 Runtime must be installed for IdP authentication.
     ==>Depending on the operating system you are using, WebView2 Runtime
will be installed as standard.
```

```
     If WebView2 Runtime is not installed, it can be installed using one of
the following methods(*):
     - Click "WebView2 installation" in the driver installer.
       (The [Install WebView2] button will become available if WebView2 is
not installed.)
     - Follow the message displayed during IdP authentication, access the
download page and install
       the downloaded WebView2 runtime on your computer as an
administrator.
       (A message guides to the download page if WebView2 Runtime is not
installed.)
     If you cannot install WebView2 Runtime, contact the system
administrator.
```

- If you install the WebView2 runtime as a user, it will be mistakenly recognized that the WebView2

runtime is not installed and a message will display to guide you through installation.

- Both these methods require you to have administrator privileges for the computer.

```
24-2. About WebView2 Runtime Cookies
     WebView2 Runtime cookies cannot be removed from the browser.
     To remove the cookies, please delete the following files:
      C:\Users\<User Name>\AppData\Local\KONICA
MINOLTA\IdPAuthenticate\EBWebView\Default
        Cookies
        Cookies-journal
```

8-2. Attentions and Restrictions when using a PCL driver

1. Restrictions when using Citrix XenApp

```
  If you select 1200dpi to print a document when using the Citrix Universal
Printer
  Driver, printing will fail.
  When you select 1200dpi to print a document, please use the Native Driver.
```

8-3. Attentions and Restrictions when using a PS driver

1. Quality

```
  When you set [Quality]tab -[Quality Adjustment]-[Detail]-[Photo]-[Pure
Black]
  to Off, the full color counter will be counted up because the device
performs
  CMYK print, but documents will be printed more beautifully.
```

2. PostScript Pass through

```
  Depending on applications to use, some functions of printer drivers might
not work
  correctly.  For example, Watermarks specified by printer drivers would be
  printed in unexpectedly large size when printing from Adobe Photoshop.
  ==>this may be solved by setting [PostScript Pass through] to [Disable]
     in printer drivers.
     * The following cases are the error samples.
       - Output cannot be performed normally when Adobe Application and
Overlay are
         combined.
       - Watermark specified by printer driver may be printed larger than
the size
         you specified when printing with Adobe Photoshop.
       - Error page may be printed when printing with the Adobe application.
```

3. Banner Printing

```
  Please set [Length] to a value higher than 457.3mm / 18.002 inches in the
  Banner Printing [Custom Size Settings] dialog box on the following models:
  - C650/C550/C451
  - C353/C353P/C253/C203
  - C652(DS)/C552(DS)/C452
  - C360/C280/C220
  - 652/602/552/502
  - C754(e)/C654(e)
  - 754(e)/654(e)
  - C554(e)/C454(e)/C364(e)/C284(e)/C224(e)
  - 554e/454e/364e/284e/224e
  - 658e/558e/458e/368e/308e
  - C759/C659
  - 558/458
  - 368/308
```

- C658/C558/C458
- C368/C308/C258
- 958/808/758
- C750i
- C650i/C550i/C450i
- C360i/C300i/C250i
- 750i
- 650i/550i/450i/360i/300i
- 950i/850i
- C751i
- C651i/C551i
- C451i/C361i/C301i/C251i
- 751i
- 651i/551i
- 451i/361i/301i

Please set [Length] to a value higher than 431.9mm / 17.002 inches in the
Banner Printing [Custom Size Settings] dialog box on the following models:
- WPH
- C266/C226
- C287/C227
- C287i/C257i/C227i
- C286i/C266i/C226i

You cannot execute Banner printing on the following models.
- 350/250/200
- 423/363/283/223
- 362/282/222
- 501/421/361
- 751/601
- 751/601(Sol-ROM)
- C281/C221/C221s
- C3851/C3351/C3851FS
- 4752/4052
- 367/287/227
- C4050i/C3350i
- C4000i/C3300i
- C3320i
- C4051i/C3351i
- C4001i/C3301i
- C3321i
- 306i/266i/246i/226i
- 4750i/4050i
- 4700i
- 4751i/4051i
- 4701i
- C3850/C3350/C3850FS
- 4750/4050
- C3100P
- C3110
- 4702P/4402P/3602P
- 4422/3622
- 4700P/4000P/3300P/3301P

```
- 4020/3320
- C35/C25/C35P/mc4750
- 42/36(EU/JP)
- 42/36
- 20
- 20P
- 195/215/235
- 25e
```

4. Printing Custom Size Documents

```
4-1. When printing the document which length and width is the same (i.e.
"square"
     shape document) in some application, the device may print the document
with
     rotating its direction.
     This means for example that staple or punch may be made in the
different
     position of the document from the expected one.
```

```
4-2. When [Paper Size] is set to [Custom Size] and a print job is sent, the
[Paper Size]
     set on the MFP may be different than the what is set in the Printer
Driver,
     but the printed output will be normal.
```

5. Overlay Function

```
5-1. About Combination with [Binding Margin]
     When [Overlay], [Booklet], and [Binding Margin] we set simultaneously,
the leading
     edge of the Overlay will exceed the [Binding Margin] at the time of
printing.
     - If the [Binding Margin] is set to 10mm, the leading edge of Overlay
will be mobed
        to 15mm.
```

6. Printing in the [Auto Color] Setting

```
  When Black and White document is printed in the [Auto Color] Setting,
  it may be counted as color document.
  To avoid this situation, change your driver/printer setting and print
again.
  (Precondition: [Simulation Profile] is enabled in the printer.)
  Setting changes:
  Printer driver setting: Select [Quality]->[Select Color]->[Gray Scale].
  Printer setting: Select [Utility]->[Printer Settings]->[PS Settings]
  ->[ICC Profile Settings]->[Simulation Profile]-[None].
```

8-4. Attentions and Restrictions when using a FAX driver

1. When select different language to OS,garbled characters occur in the following dialog.

1. "Add from Address Book"
2. "Add Recipient from Phone Book"
3. "Phone Book Entry"

Workaround: Match the language settings of the OS and driver.

8-5. Cautions and restrictions with specific applications

1. Microsoft Office

```
1-1. AutoShapes Graphics Print in Office [* PS Driver only]
     If the [Transparency] check box of [Fill] column in [Format
AutoShape...]-
     [Colors and Lines]tab is ON, the paint-out part of graphics may not be
     printed correctly at the time of reduction and enlargement print.
```

```
1-2. Entire workbook Print in Microsoft Excel
     When you print the Microsoft Excel document that has different binding
direction
     in each sheets with the [Entire workbook] checkbox ON, it may not be
printed
     as you specified.
```

```
1-3. Duplex Print in Microsoft Word
     When a document with odd number sheet is printed in duplex mode from
Microsoft Word,
     white paper which is not included in original may be printed and
counted.
```

```
1-4. Custom Size printing in Microsoft Word
     When paper size is specified as "Custom Size", it may be printed in
invert.
     In this case, it can be printed normally when paper size is specified
as
     "Same as Original Size".
```

```
1-5. Edit Phone Book file at Microsoft Excel
     Please open the Phone Book file with changing the file extension from
"csv"
     to "txt" and specify "character" for each field in order to edit the
Phone
     Book exported from the FAX driver at Microsoft Excel.
     Also please save the Phone Book file edited at Microsoft Excel with
selecting
     "csv" for file type.
```

2. Adobe Acrobat

2-1. When a printing is performed from Acrobat Reader or Acrobat, Printing may not
      be performed normally.
      ==>Please check the [Print as image] on the Print setting of the application.

2-2. Depending on the PDF file, the background may be painted with white out.
      When the topside of this image is printed during overlay print, the downside
      of the image (Original or Overlay) cannot be printed.

2-3. When printing the PDF file with turning off the "Choose Paper Source by PDF page
      size" checkbox in the "Print" dialog, the page with different direction from
      the 1st page and following pages might not be printed with correct direction
      since Acrobat Reader will not correctly notify the page direction of pages
      after the 1st page to the printer driver.

2-4. When printing landscape original using Acrobat Reader 9, the page will be rotated
      first then printed.[*PCL only]
      This means for example that staple or punch may be made in the different
      position of the document from the expected one.
      ==>In this case, it can be printed normally when [Auto-Rotate and Center] is
          specified to OFF in the [Print Setting] of application.

2-5. Please note that entering multiple copies in the Print Dialog menu will not
      yield the expected results when using Adobe Reader X or Adobe Acrobat X.
      ==>When printing a multiple number of copies using Adobe Reader X or
          Adobe Acrobat X, you need to configure the [Page Setup] setting first and
          then configure the Printer Driver Properties menu.

2-6. When [Select paper by corresponding to PDF's page size] setting available
      in the Acrobat`s print dialog box is enabled,
      ==>Please disable the [Select paper by corresponding to PDF's page size]
          setting and execute the print.

3. Adobe PageMaker, Illustrator

```
3-1. Depending on applications, such as Adobe PageMaker, Illustrator and
etc,
     if it recognizes that it is a PostScript printer driver, the
application itself
     may output PostScript commands. In this case, it may not be printed
correctly.
     [* PS Driver only]
```

```
3-2. When printing a PageMaker file containing Japanese characters,
     the text may be garbled sometimes. [* PS driver only]
     ==> In such cases, set the download font format of the printer driver
to
         [Outline] or [Bitmap] to print normally.
```

```
3-3. When the Illustrator file with paper size A0/A1/B1 is printed with
Illustrator CS,
     a part of the image is lost.
     With Illustrator CS2 or more, this problem doesn't occur.
```

4. About Just Systems Ichitaro [*PS Driver only]

```
4-1. If printing is not performed correctly, click the [Details] tab
     in the print dialog box and set the [PostScript code] field to
     [Output as PostScript code].
```

5. Internet Explorer, Note Pad

```
5-1. Check the selected printer when printing continuously by the Internet
Explorer
     or Note Pad.
     Selected printer might differ from the previous selection if several
same
     printer drivers have been installed, depending on the application
limitation.
     ==>In this case, change the printer driver name with
        which selection will be changed, to less than 29 characters.
     *Microsoft no longer supports Internet Explorer as of June 22, 2022.
      Internet Explorer operations can no longer be guaranteed after this
date.
```

6. Excel

```
6-1. Check the print settings before printing when you print from Excel
after
     switching the printer driver.
     Depending on the limitation of application, current printer driver
setting might
     apply to the printer driver after switching.
     ==>In that case, change the name of a printer driver used to within 29
characters.
```

6-2. When you want to print multiple Excel sheets simultaneously, printing
may not be
     successfully executed.
     This is a result of different printer driver settings for each sheet.
     ==>In this case, please enter the same print driver settings for all
sheets
         within the Excel workbook.

7. PowerPoint

7-1. Please do not enable the following setting when you print from
PowerPoint.
     It might cause to hang PowerPoint.
     - [Settings]tab - [Popup Authentication Dialog when printing]

7-2. The background of PowerPoint data is painted with the specified color.
     Because of this, when the topside of this image is printed during the
overlay
     print with white background,the bottom of the image (Original or
Overlay) cannot
     be printed by combination of the following driver.
     - PowerPoint -> PS/PCL driver

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